



Mega Wheel

Game Help

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Contents

Introduction	3
How to Play.....	3
Bets and Odds	4
Return to Player	5
Last Winning Numbers.....	5
Placing Bets.....	5
Autoplay.....	8
Game Result.....	9
Navigation Controls.....	10
Mega Wheel Valid Spin Rule.....	12
Game Inconveniences	13
Disconnection Policy.....	14

Introduction

Mega Wheel is a fun-filled game of chance inspired by classic Big Six/Money Wheel formats. The game features a super-sized, vertically mounted wheel divided into 54 coloured segments containing different numbers (symbols): 1, 2, 5, 8, 10, 15, 20, 30 and 40. Each number refers to the corresponding payout.

The object of the game is to correctly predict the numbered segment in which the pointer at the top of the wheel will stop. By predicting the right number, you earn a payout on your bet.

In every new game round, one number will be randomly selected as the “**Mega Lucky Number**”, giving you a chance to **win up to x500** your bet instead of the regular payout.



The “Mega Lucky Number” will be randomly selected before the wheel comes to rest and the game result is determined. If a number you’ve bet on happens to be the “Mega Lucky Number”, you get a “**MEGAWIN**”.

How to Play

In Mega Wheel, bets must be placed during the betting time on the **Mega Wheel layout** that displays nine available betting positions corresponding to the symbols on the wheel.



To start playing, wait until the message “**PLEASE, PLACE YOUR BETS**” appears, then select the value of the chip you would like to wager on a given spin and place it on the appropriate betting field(s) on the layout.

Your total bet will be displayed in the “**Total Bet**” window.

Bets can be placed during the betting time until the game Host announces: "**BETS CLOSED**". No bets will be accepted after this point.

The game Host will spin the wheel according to the "[Mega Wheel valid spin rule](#)" described below.

When the wheel comes to rest and the pointer is inside a segment between two pins, the game result is determined and will be highlighted on the game interface. If any of your bets are covering the winning number, you receive winning returns according the winning symbol odds as described in the "Bets and Payouts" section below. If your bet is placed on the winning number with a Mega Multiplier, your bet will be multiplied accordingly, and you receive a MEGA WIN. The amount will be shown in the win message in the centre of the screen and will include your initial bet.

Bets and Odds

You may place wagers on any of nine symbols (1, 2, 5, 8, 10, 15, 20, 30 or 40) you think the wheel will stop at. Your wager will:

- win if the pointer ends up inside a segment with that number; and
- lose if the pointer ends up inside a segment with any other number.

You may cover all nine bet types in the same game round.

In Mega Wheel, the following payouts are offered:

Symbol	Payout
1	1-99:1
2	2-199:1
5	5-249:1
8	8-249:1
10	10-249:1
15	15-499:1
20	20-499:1
30	30-499:1
40	40-499:1

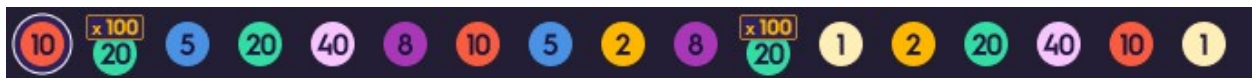
Winning wagers will be paid out in accordance with the payout odds of the winning number which may vary from the minimum value (the number displayed on the segment of the wheel itself and on the betting layout) to the maximum value which depends on the randomly assigned Mega Multiplier. Your stake is returned on top of your winnings.

Return to Player

The optimal theoretical RTP is **96.5%**.

Last Winning Numbers

The **Last Winning Numbers** are always shown at the bottom of the screen. The most recent winning number is clearly visible on the left.



On desktop, you may click on any of the numbers during the betting time. This will place a bet on the selected number.

Placing Bets

When placing bets, please pay attention to the following screen elements to make sure your bets are placed on time and successfully validated.

The **Table Name** indicates the table you are currently playing at and the **Table Limits** show the minimum and maximum stakes allowed at the table. When clicking on this area, the **Bet Limits & Payouts** window will be opened showing the minimum and maximum limits for each bet type as well as the payout odds.

Mega Wheel € 1 - € 5000

The **Game Information Indicator** will inform you of the game status, the remaining time for placing bets, the status of your bets, the winning number, etc.

Please place your bets 12

“**PLEASE, PLACE YOUR BETS**” is shown to tell you when you may start placing your bets. The indicator bar will show the remaining time in green, which will decrease to the left. “**LAST BETS**” is shown when only 5 seconds of the betting time remain. This indicator will be coloured orange.

“**BETS CLOSED**” means that there is no more time to place bets and all betting areas will become inactive.

After the betting time is over, you will receive a “**BETS ACCEPTED**” message indicating that your bets have been accepted and will participate in the game round. Otherwise you will receive a message stating “**NOT ALL BETS ACCEPTED**” or “**BETS REJECTED**” in cases described in the [“Game Inconveniences”](#) section of this guide.

A “**MEGA ROUND**” message will be shown on the status bar when the Mega Lucky Number is being selected along with its corresponding Mega Multiplier for the current game round.

The message “**WAIT FOR NEXT GAME**” is shown if you have no bet placed in the current game round. After it is over, you may place your bets during the next betting time.

A “**LOW BALANCE**” message on the status bar means that your balance is too low to cover the minimum bet amount allowed at the table. You will need to add funds to your balance to be able to participate in the game.

A “**GAME PAUSED**” message will appear if the game is temporarily suspended due to game Host failure, equipment failure, or other unforeseen circumstances.

A “**GAME CANCELLED**” message will appear on the status bar if the game round is cancelled due to unforeseen circumstances and immediate resolution is not possible. For more information about “Game Cancelled” cases, please refer to the [“Game Inconveniences”](#) section of this guide.

The **Chip Display** allows you to select the value of the chips you wish to bet with. To see all available chip values, click on the chip in the lower part of the screen under the Rebet, Double and Undo buttons. Only chip values that can be used with your current Balance will be available.



You may cover all nine bet types in the same game round by clicking/tapping on the **BET ON ALL button** during the betting time. Bets will be placed with your selected chip value.



The **Rebet button** allows you to repeat the same bet(s) you placed in the previous game round at the current table. Once you have clicked Rebet, the Double and Undo buttons will be enabled.



Clicking the **Double button** will double the number of chips that you have placed on an available bet spot. With every click it will double your bet.



Clicking the **Undo button** will remove the last bet you placed. This button will be available only during the betting time. Once bets are closed, you will not be able to undo or change your bets. Repeatedly clicking the Undo button will remove bets one by one, with the most recent bet(s) removed first.



The **Balance indicator** shows your available funds and the currency. It is always displayed in the bottom of the game window on desktop and mobile devices.

Please make sure that your balance is sufficient to cover your bets before you start playing.

If your balance is not updated after placing bets or after you see a winning message, please try refreshing your game window in the browser or click the F5 key on your keyboard.

The **Cashier button** (if applicable) located next to your Balance on desktop will open the Cashier window for deposits and withdrawals. On mobile devices the Cashier button is located inside the game Menu.



The **Total Bet indicator** shows the current total of all bets placed on the current game round. It is always displayed at the bottom of the game window.

The **Game ID number** shows the unique identifier of any game – the current Game ID Number. It is located next to the table name. The **Time indicator** shows your current local time.

ID: 1234567890 12:35:56

If you have any questions and wish to contact **Customer Support**, you should always note down (or take a screenshot of it) the **Game ID Number**.

Autoplay

The **Autoplay feature** enables you to automatically repeat your bets for a selected number of game rounds. To activate the Autoplay feature, place your bets and press the **Autoplay button**.



This will open the **Autoplay window** where you will find all available settings to start the Autoplay feature. Depending on your casino jurisdiction, some configurations may be mandatory.

While the Autoplay window is open, Autoplay may be started in the game round when it was initiated or in any of the subsequent game rounds. After pressing the Start button, the Autoplay feature will begin. The remaining number of Autoplay rounds will be indicated on the **Modify Autoplay button**.



Once Autoplay has started, you may modify your bets by placing additional chips on the layout during the betting time.

To stop the Autoplay feature, open the Autoplay window and press the **Stop button**.

The Autoplay feature will be **stopped automatically** in the following cases:

1. The selected number of Autoplay rounds reaches 0. You will be notified with an on-screen message.
2. Your balance is too low to continue Autoplay.
3. One or more of the Stop Autoplay triggers occur (if applicable): balance decreases, balance increases, or single win exceeds selected value.

Game Result

The winning symbol of the game round will be evidenced on the betting layout. It will help you to easily identify the winning number on the Mega Wheel layout and understand whether it was covered by your winning chips.



If you are the lucky winner, your win amount will be indicated in the win message.



The **Winners List** will appear at the same time as the winning number and will show the nicknames of all the players who won at the current table in the last game round. The winning amounts are shown in the currency you selected for your account.

Rouletter2 £50
LuckyGeoff £60
Wayner7 £90
Bob57 £250
Trevor9 £100
Chris99 £25
Rouletter2 £50
LuckyGeoff £60
Wayner7 £90

Navigation Controls

The **Lobby button** can be clicked at any time from any game. It allows you to easily change table, select any other live game or simply leave the table. You will not be removed from your current table until you have selected the new table you wish to join, so the Lobby can be used to browse other games while remaining at the current table. Once on the lobby page, please click the **Return to Game** button in order to exit the lobby and return to your open table.



Clicking the **Chat button** opens the chat window, allowing you to send messages to the game Host and other players. The Host will communicate with you directly and answer any questions regarding the game.



If you need to speak with our **Live Support team**, please select the corresponding chat room by clicking the **Support button** and you will be assisted in a private chat.



Chat messages are monitored by dedicated Studio personnel at all times. Any chat messages may be deleted and your chat feature may be blocked if you use inappropriate or rude language with the Host and/or other players at the table or flood the chat with unnecessary messages.

Clicking the **Volume Control button** will open a slider which lets you change the sound volume at your table. Clicking the Volume control button will mute the game – it will then turn into a **“Muted” icon**.



By default, the game is opened with muted audio. Please click the **Muted button** to unmute the game. The icon will then turn into the **Volume Control** button.



Clicking the **Player History button** will open a window showing details of your activity in our Live Casino. By default, it will be opened on your history for **Today**. You can also see your history from previous days by selecting the **Older** tab.



Simply select a game round from the list to see details of it, including all your bets.

The details of your Mega Wheel game round history are shown in the History window, split into two parts: game round information and bets information.

Clicking the **Game Help button** opens the Help window you are in right now.



Clicking the **Settings button** opens a **Settings window** allowing you to set the following preferences:



- Manage video quality
- Manage game sounds
- Change interface language

By clicking the **Classic View button**, you will change the view of the game to **Classic mode** where the video will be shown inside a small frame.



The game interface may also change automatically to Classic mode if your internet connection is slow or unstable. If this happens, the video will be automatically set to **Low video resolution**.

Clicking the **Full Screen button** will launch **Full Screen** mode and the game and/or Lobby will fill the entire screen. To exit this mode, either click the button again or press the "Esc" key on your keyboard.



Mega Wheel Valid Spin Rule

A winning number is confirmed as valid only when the spin is deemed valid. A valid spin is defined as follows:

The wheel must complete at least two complete rotations counted from the segment where the pointer came to rest in the previous game round.

If the spin is not confirmed as valid, the scenario is called a “**No Spin**”.

A “**No Spin**” will be declared if:

- the wheel did not complete two revolutions;
- the pointer comes to rest on a pin between 2 segments;
- there is physical interference of any kind with the spin;
- the game Host didn't change the direction of the wheel;
- there is any kind of a mechanical malfunction affecting the wheel or its supporting structure.

In the event of a “**No Spin**”, the game Host will re-spin the wheel based on our standard operating procedures.

Your wagers will remain in play until a valid spin is made.

Game Inconveniences

You are personally responsible for the correct positioning of your bets on the Mega Wheel layout.

In the event of any technical malfunction or human error, the instance will be reported to the **Shift Manager** immediately.

If **any error in the game procedure** occurs, the game round will be temporarily paused, and the Shift Manager will be notified. You will be informed by an on-screen message that the issue is being investigated.

If the Shift Manager can **immediately resolve the error**, the game round will continue as normal. **If immediate resolution is not possible**, the game round will be cancelled, and initial bets will be refunded to all players who participated in the game round.

A bet may be rejected by the system after the betting time is finished due to not being placed in time, not meeting the minimum or maximum requirements, or to other transaction issues.

If you place **a wager that is lower than the minimum table bet limit**, it will be shown as an inactive chip. You will be informed about this via the small tooltip window above your bet. Once the betting time is over, all inactive chips will be rejected.

If your **bet exceeds any maximum bet limit**, it will be adjusted automatically, and you will be informed about this via the small tooltip window above your bet.

If the game ends with what you consider to be a **wrong result**, or in the event of any other irregularities, please contact Casino Customer Support providing the **Game ID number**.

Disconnection Policy

Pragmatic Play Live Casino services are provided over the internet, from which you may be disconnected at times. This poses potential problems to the game flow and your user experience.

In order to minimize the impact of unexpected disconnections, when you lose connectivity to the game server, a reconnect message will be displayed on the screen.

The following error handling rules apply in the event of disconnection:

- If a disconnection occurs **before the “BETS CLOSED”** message appears on the screen and your bets were not yet accepted by the server, your bets will not be deducted from your balance and you will not participate in the game round. Once reconnected, please verify your balance and inform your Casino Operator immediately if there are any issues.
- If a disconnection occurs **after the “BETS CLOSED”** message appears on the screen and your bets were accepted by the server, the game will proceed as normal and any winnings will be processed according to the game result regardless of the disconnection.

After being disconnected, please check your winnings in the **Player History window** and if you have any doubts regarding game outcomes, please contact Live Support within the game or Casino Customer Support, providing them with details of the game in question including the Game ID number.

If **connection to the table from the Studio is lost** for more than 5 minutes, the game will be cancelled.

If we determine that you would have won the game round, your winnings will be credited to your account through **Casino Customer Support**.